



AI Scribes:

A technology to support more focused patient care

- AI scribes are smart software tools. They listen to the conversation between you and your healthcare provider and automatically turn the transcript into a well-organized clinical note for your physician or nurse practitioner to review.
- This allows your healthcare provider to focus more on your needs instead of the computer during your visit and saves time writing the visit note in your patient chart after the visit.
- According to a recent study on the use of AI scribes patients experience **10% more direct eye contact** during appointments, and most felt they received significantly more attention from their healthcare provider (<https://medinform.jmir.org/2026/1/e85580>).



HOW DOES IT WORK?



You are asked at the start of the visit or during clinic registration if you agree to the use of the tool. It only turns on if you say “Yes.”

You communicate naturally with your healthcare provider.

The AI scribe securely codes the conversation into a clinical note.

Your health provider checks the summary, makes any fixes and signs it.

WHAT COULD AI SCRIBES MEAN FOR YOU?



More personal interaction

You may have more time to talk with your healthcare provider during the appointment.



Better care and consideration

You may feel more heard and involved in the care.



Clearer and complete reports

A clearer consultation report is provided to you to help you better understand the recommendations.



You are in control

Your provider or clinic needs your permission to use AI scribes. The process is completely secure, and you can ask for a handy take-home summary.

Do you have a question or comment about this newsletter?

Please email us at: info@cpin-rcip.com

CPIN and Mutuo are testing AI Scribes to better support patients

CPIN is working with **Mutuo Health Solutions** on a special test project. Based on your conversation with your healthcare provider, Mutuo's AI scribe will suggest helpful health tips and fact sheets. Your healthcare provider then reviews these ideas and chooses the best ones to add to your clinic notes. This makes it easier for you to get reliable, personal resources to look over during or after your appointment.